# la Mobilière

# La Mobilière Improves Teams Lifecycle Management and Access Reviews with EasyLife 365

## **Company Overview**

La Mobilière, founded in 1826 in Bern, is the oldest private insurance company in Switzerland. It is still anchored in a cooperative structure and employs around 6700 people. La Mobilière offers a comprehensive range of insurance solutions and is represented at around 160 locations.

#### Location

Switzerland

#### Industry

Insurance

### **Solution Overview**

#### **Problem Solved**

Governance challenges in Microsoft 365 adoption

#### Solution

EasyLife 365 Collaboration

#### **Enabling Partner**

**Experts Inside AG** 

#### **M365 Products**

Teams



La Mobilière decided to move to the cloud and adopt Microsoft 365 in 2019 to provide employees optimal working conditions with modern tools and applications. During this transition, Teams Governance became a crucial focus. The organization needed to ensure that Microsoft Teams was deployed in a way that maintained flexibility for employees while adhering to essential governance protocols.

## Challenges

The key challenges that La Mobilière faced included:

- Preventing the creation of unnecessary or duplicate Teams,
- Ensuring regular access reviews for Teams to avoid unauthorized access or stale memberships.
- Assigning multiple owners and deputies for each Team to ensure continuity.
- Guaranteeing compliance with governance rules across all Microsoft 365 assets

The company sought a SaaS solution that would offer selfservice governance for end-users, conduct regular access reviews, manage Teams lifecycles, and simplify the provisioning of Teams with pre-defined structures and metadata.

#### Solution

La Mobilière turns to their trusted solution partner, **Experts Inside AG**, to assist with their migration to Microsoft 365 and identify a governance solution. Experts Inside chooses EasyLife 365 Collaboration to meet all the company's needs.

EasyLife 365 Collaboration provides a robust governance framework that empowers both IT administrators and end-users. End-users can now fully manage their assets, with asset creators automatically assigned as owners responsible for periodic governance tasks. EasyLife 365 improves the following aspects of asset lifecycle management:

• Pre-defined Asset Structures: New assets are created with consistent, predefined structures, thanks to the flexible Templating options.





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- Regular Usage and Access Reviews: Owners are regularly prompted to confirm a resource's usage and review its access permissions.
- Automated Cleanup: If owners fail to respond to governance requests, EasyLife 365 automatically archives or deletes the
- Ownership Responsibility: Governance responsibility is placed on the asset owner, ensuring efficient management.

#### Results

The deployment of EasyLife 365 Collaboration leads to substantial improvements in La Mobilière's Microsoft 365 governance. Key outcomes include:

- Enhanced Compliance: Policies and lifecycle management ensure continuous adherence to audit and regulatory standards, significantly reducing the risk of non-compliance.
- Increased Efficiency: Automated workflows streamline governance processes, freeing IT teams to focus on strategic initiatives rather than manual compliance tasks.
- User Empowerment: End-users gain the ability to manage their own collaboration assets while adhering to governance policies, fostering a more flexible and efficient working environment.

**66** We were looking for a holistic approach that could be implemented with the help of cloud governance. It was important to have a very simple handling for the users so that they can add workspaces according to the guidelines. In addition, the administrators should also be supported in managing the access reviews and the lifecycle of the workspaces. With EasyLife365 all requirements were fulfilled.

Martin Ulrich, Product Manager at La Mobilière

